



# News from the Inn

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## Happy New Year!

As the New Year dawns, our family here at The Animal Inn would like to thank all our patrons and fur friends, for their continuing business. We will continue to strive in providing your pet with outstanding care in their coming visits.



## Newsletter

This is our first newsletter; we will be publishing an occasional issue to keep our valued clients up on any changes in kennel packages, boarding or hour changes and other pet related issues. Please look for it online and in our reception area.

Animal Inn has been working hard to see what we can offer in our services that will better serve the public. We have come up with some new and exciting packages, extended hours, and a few special little touches to make your pets more comfortable.

## Special Cottages

We would like to remind you that we have two cottages available for that special "kid" or multi-pet households. They are cozy cottages equipped with heat/air, TV, Kuranda Beds, refrigerator, radios and fenced in yards. This is a perfect option for multiple house dogs who you would like board together.

There is a 2 day minimum stay but we know your pet will feel right at home in this cozy cottage!

## Extra Services

We also provide bathing, nails trims, anal glands expression, light trimming upon request. We have American made rawhides for your pet and a complete line of Honest Kitchen Dehydrated Raw Foods.

## Playtime

Two large 40x100 feet play yards provide safe, secure, controlled environments. Six foot tall fencing is topped with three feet of security fencing—safe for all furry friends. Playtimes are a great way for your pet to get exercise; we now have new packages to keep your pet happy.

Animal Inn will gladly do multi-pet playtimes with pets that know each other (house mates, neighbors, upon mutual agreement). However due to liability risks for both your dog and staff, we have opted not to do group plays at this time. Dogs are pack animals and sometimes it's impossible to know what could trigger fights or attacks. If two dogs begin to fight, other dogs in the group may be stimulated to join. Dogs can be injured, traumatized, or killed. If staff intervenes, they run the risk of bites and/or attacks. If staff should get bitten this must be treated by a physician and they are required to report to the county, which in turn could report to your home owner's insurance company, which may drop you from their company. The snowball effect has far more risks than benefits. We hope you respect our decision to not offer group playtime.

## New Hours

Monday thru Friday 8 am - 1 pm & 5 - 7 pm  
Saturday 9 - 11am & 6 - 7 pm  
Sunday 5 - 8 pm

We believe these hours will not only provide you a variety of pick up times, but will also still ensure our patrons are kept in the most stress free environment. The happiness and well-being of your pet is our primary concern.

## Rate Changes

In 2010 our rates will be increasing, however savings can be gained in our new Play Packages! Our rates will be based on a Flex-rate schedule, much like a hotel.

Daily rates will be:

- Premium Days \$16.00/day (Holidays, blocked peak times, Saturday and Sundays)
- Standard Days: \$15.50/day (Friday and Mondays)
- Economy Days \$14.75/day (Tuesday - Thursday)

## Discounts

We offer a Senior Citizen Discount of 5% and have frequent Stayer Program through which you can earn points for discounted stays or a free bath.

## Play Packages

We have some new packages available with generous discounts for those who want to provide their pets multiple plays and extended walks. We are offering 5 new Play Packages:

- Get Walking: 2 Extended Walks \$4.50 (save \$1.00)
- Fido Get Fit: 1 Walk, 1 Play \$6.50 (save \$1.25)
- I Love To Run: 2 Plays \$7.75 (save \$2.25)
- Calorie Burner: 1 walk, 2 plays \$10.50 (save \$2.25)
- Energy Blaster: 3 playtimes \$12.00 (save \$3.00)
- Individual playtimes: \$5.00 each
- Individual Extended Walks: \$2.75 each

## House Guidelines

We take great pride in the care and compassion we give to every animal that stays with us. We thought we would share some of our in house guidelines.

As you would imagine all animals are expected to be up to date on all vaccines. Keep in mind that all these vaccines provide safety for not only your pet when boarding, but other pets and our staff. All these vaccines need to be given a MINIMUM of 10 days before boarding. When in doubt, gives us a call so we can explain exactly what you will need.

All dogs and cats are fitted with a collar that has all pertinent information. Your animal is tucked into a kennel with comfy bedding, water and food. Each kennel has a activity sheet that monitors all activities with your pet and provides pertinent information such as feeding, medication, exercise and bathing instructions, etc.

When your pet stays with us we hand walk all of our dogs to potty them, 3-4 times per day. The reason this is important to us is so we can easily monitor and changes in your pet. We get to know each dog individually and this allows us to know when they may feel under the weather, or what they like, where and when they like to potty and things that make them happy.

The food and treats you bring are provided as you wish. We ask you to bring your food to keep your dogs stomach as normal as possible. If your dogs doesn't normally get treats, its best no to give him treats when they board either.

Our kennels are thoroughly cleaned and scrubbed twice a day for your pet's health. Music plays throughout the kennel which gives your pet the comfort of home and voices.

Most important your pet is in a secure and safe environment. We live on the premise and make security checks several times per

day and late night. We know each animal by name and should there be any health problems, we do not hesitate to take your pet to your veterinarian. Your pet becomes a part of our Animal Inn family.

## Questions?

We welcome your questions. Give us a call, send an email, visit our website. We're here for you and your "kids."



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[The-Animal-Inn.com](http://The-Animal-Inn.com)

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